**Incoming student mobility**

**UNIOS University Unit: Department of Cultural Studies Osijek**

**COURSES OFFERED IN FOREIGN LANGUAGE**

**FOR ERASMUS+ INDIVIDUAL INCOMING STUDENTS**

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| Department or Chair within the UNIOS unit  | Department of Cultural Studies, Chair in Cultural Management |

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| Study program  | Undergraduate Interdisciplinary University Study Program in Cultural Studies |

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| Study level | Undergraduate (bachelor) xGraduate (master) Postgraduate (doctoral) |

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| Course title | *Quality Management* |
| Course code (if any) | mandatory workshop (MWS) |
| Language of instruction | Croatian (English on demand) |
| Brief course description | The course will provide the students with a short introduction to the Quality Management (QM), quality analysis (control), and improvement methods pursuant to the ISO 9000 standards. |
| Form of teaching | lectures/practica (seminars) (15) |
| Form of assessment | class attendance (0.40 ECTS), active debating (0.40 ECTS), term paper (0.80 ECTS), written examination (1.40 ECTS) |
| Number of ECTS | 3 |
| Class hours per week | 10/5 |
| Minimum number of students  | 10 |
| Period of realization  | winter semester xsummer semester xwhole academic year (2 semesters) |
| Lecturer | Marta Borić, TA; Iva Buljubašić, Ph. D., TA; Ivana Tokić, Expert Assoc. |